

WATCH OUT FOR

Zelle and bank-transfer scams

Scammers pretend to be your bank's fraud team, a seller or someone in trouble, and rush you into sending money by Zelle or another instant transfer.

WARNING SIGNS

- A "fraud alert" that asks you to move money to keep it safe
- Being told to send money to yourself or a "protected" account
- A caller who knows some of your details and says it's urgent
- A buyer or seller you don't know who will only use Zelle

REMEMBER

Never send money because someone who called or texted you says so.

If your bank calls, hang up and call the number on your card.

IF THIS HAPPENED TO YOU

- 1 Stop. Don't send any more money.
- 2 Call your bank at the number on your card to stop the payment.
- 3 Change your banking password and turn on two-step verification.
- 4 Report it at [ReportFraud.ftc.gov](https://reportfraud.ftc.gov). Bank won't help? Tell the CFPB.

OFFICIAL PLACES TO REPORT AND GET HELP

FTC

1-877-FTC-HELP (1-877-382-4357)
reportfraud.ftc.gov

CFPB

1-855-411-2372
consumerfinance.gov/complaint

Hotlines and help in your state: aiprotection.org/stay-safe