

WATCH OUT FOR

Fake Amazon calls, texts and emails

Scammers pretend to be Amazon and say there is a problem with your account or an order you didn't make, so you will pay them or give them access.

WARNING SIGNS

- An order you don't recognize, with a number to call or a link
- A request to buy gift cards or pay to "cancel" an order
- A request to install an app to "fix" your account
- Pressure to act now, or a threat to close your account

REMEMBER

Never pay with gift cards or let a caller control your phone or computer.

Check your orders yourself in the Amazon app or at amazon.com.

IF THIS HAPPENED TO YOU

- 1 Hang up or stop replying. Don't click links in the message.
- 2 If you paid or shared card details, call your bank.
- 3 If you gave someone access, disconnect from the internet.
- 4 Report it to Amazon and at ReportFraud.ftc.gov.

OFFICIAL PLACES TO REPORT AND GET HELP

FTC

1-877-FTC-HELP (1-877-382-4357)
reportfraud.ftc.gov

Amazon

amazon.com/reportascam

Hotlines and help in your state: aiprotection.org/stay-safe